

Attention: Critical Access Behavioral Health Agencies

Enrollment/Authorization/Billing Seminars for September/October

Three more Enrollment/Authorization/Billing seminars have been scheduled in the coming weeks at the sites listed below. Information presented at the seminars is applicable to all providers who have been certified as CABHAs or are in the process of certification.

Attendees are encouraged to review Implementation Updates #73, Special #75, #76, #77 and #78 in preparation. An updated training packet will be available on the DMA website the week of the trainings:

<http://www.ncdhhs.gov/dma/provider/seminars.htm> **Please print the packet and bring it to the training as there will be only limited copies available.**

Registration will be done on a first-come, first-serve basis the day of the training, so plan accordingly. **Due to limited space, we request that attendance be limited to two staff members per agency. See space availability below.** The training is specifically geared towards those staff members in charge of the administrative tasks of enrollment and billing.

Sessions will begin at 9:00 a.m. and end at 12:00 noon. Providers are encouraged to arrive early to complete registration. Lunch will not be provided at the seminars. Because meeting room temperatures vary, dressing in layers is strongly advised.

Date	Location
September 29, 2010	Central Region (space for 75 participants) The Durham Center LME 501 Willard Street Durham, NC 27701
September 30, 2010	Western Region (space for 230 participants) Western Piedmont Community College, Moore Hall Auditorium 1001 Burkemont Avenue Morganton, NC 28655
October 5, 2010	Eastern Region (space for 102 participants) The Beacon Center 500 Nash Medical Arts Mall Rocky Mount, NC 27804

Medicaid enrollment questions may be directed to CSC at 1-866-844-1113, option 2 for CABHA
<http://www.nctracks.nc.gov/provider/providerEnrollment/>

*Authorization questions may be directed to ValueOptions:

1-888-510-1151 – Medicaid

1-800-753-3224 – Health Choice

http://www.valueoptions.com/providers/Network/North_Carolina_Medicaid.htm

*Authorization questions for Durham should be directed to The Durham Center:

(919) 560-7100

<http://www.durhamcenter.org>

*Authorization questions for Eastpointe should be directed to Eastpointe:

1-800-513-4002

<http://www.eastpointe.net>

Medicaid claims questions may be directed to HP Enterprise Services at 1-800-688-6696 or 919-851-8888. In addition, on-site provider visits will be provided by HP Enterprise Services upon request.